Health Service Executive

KPI Guidelines 2013

Child Protection and Welfare Services

Version History

Version 1: (26 March 2013)



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| | | |
| 1 | KPI Title | Number of young adults aged 18-20 (inclusive) in receipt of an aftercare service on the last day of the reporting period |
| 2 | KPI Description | This metric measures the number of young adults between the ages of 18-20 (inclusive) (18-20 up to and not |
| | | including 21st Birthday) who are in receipt of an aftercare service as per section 45 of the Child Care Act 1991/HSE |
| | | National After Care Policy. |
| 3 | KPI Rationale | To assess the provision of aftercare services. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | ✓ Person Centred Care ✓ Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐ Use of Information ☐ |
| | KDI T | Workforce ☐ Use of Resources ☐ Governance, Leadership and Management ☐ |
| 4 | KPI Calastatian | NSP 2013 target: 1363 (Expected Activity 2013) |
| 5 | KPI Calculation | This is a census count of young adults aged between 18-20 years (inclusive) on the last day of the quarter in this category who are in receipt of an aftercare service. |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: This metric is |
| | Frequency | to be reported quarterly in arrears. |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF6015 Number of young male adults aged 18-20 (inclusive) |
| | | in receipt of an aftercare service on the last day of the reporting period; and CF6016 Number of young female adults |
| | | aged 18-20 (inclusive) in receipt of an aftercare service on the last day of the reporting period |
| 10 | International Comparison | No |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly □✓Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | Deile Different |
| 12 | KPI report period | □ Daily □ Weekly □ Monthly ✓ Quarterly □ Bi-annually □ Annually □ Other – give details: ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| 13 | Kerreport period | activity) |
| | | □Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 1/ | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| 14 | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | |
| Cont | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| Mana | ager / Specialist Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | |
| | | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ldren and Family S | ervices - After Care |
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| | | |
| 1 | KPI Title | Number of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in full time education on the last day of the reporting period. |
| 2 | KPI Description | This metric measures the number of young adults between the ages of 18-20 (inclusive) (18-20 up to not including 21st Birthday) who are in receipt of an aftercare service as per section 45 of the Child Care Act 1991/HSE National After Care Policy and who are in full time education. |
| 3 | KPI Rationale | To assess the provision of aftercare services. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ✓ Person Centred Care Safe Care Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 703 (Expected Activity 2013) |
| | KPI Calculation | This is a census count of young adults aged between 18-20 years (inclusive) on the last day of the quarter in this category who are in receipt of an aftercare service and who are in full time education. |
| 6 | Data Source Data Completeness Data Quality Issues | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF6015 Number of young male adults aged 18-20 (inclusive) in receipt of an aftercare service on the last day of the reporting period; CF6016 Number of young female adults aged 18-20 (inclusive) in receipt of an aftercare service on the last day of the reporting period; and CF6019 Number of young adults aged 18-20 (inclusive) in receipt of an aftercare service who are in FULL TIME Education on the last day of the reporting period. |
| 10 | International Comparison | No |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly □✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | nger / Specialist Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Natio | nal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Child Protection - Child Abuse |
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| <u> </u> | | |
| 1 | KPI Title | Number of referrals of child abuse received during the reporting period. |
| 2 | KPI Description | This metric is designed to measure the number of referrals of child abuse a received during the reporting period. (Abuse is categorised within Children First as one of the following: Emotional abuse, Physical abuse, Sexual abuse and Neglect.) |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals. |
| 3 | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources □Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 20,532 (Expected Activity 2013) |
| 5 | KPI Calculation | This metric looks at the number of referrals of child abuse received in the administrative area during the reporting period. |
| 6 | Data Source Data Completeness Data Quality Issues | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is collected quarterly in arrears |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1001 Total Number of referrals of Child Abuse received during the reporting period |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) ✓Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: |
| | KPI is reported in which reports ? | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ✓ Other – give details: Section 8 |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | |
| | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| | ager / Specialist Lead | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

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| 1 | KPI Title | Percentage of referrals of child abuse received during the reporting period where a preliminary enquiry (National Intake Form) was completed within 24 hours of receipt of the referral |
| 2 | KPI Description | This metric is designed to extract the percentage of child abuse referrals received during the reporting period where a preliminary enquiry took place and was completed within 24 hours (1 working day) of receipt of the referral. |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □ Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □ Use of Information □ Workforce □ Use of Resources □ Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 74% |
| 5 | KPI Calculation | This figure is produced by dividing the number of referrals of child abuse by the total number of referrals of child abuse where a preliminary enquiry took place and was completed within 24 hours (1 working day) for example: 1 LHO had 50 referrals of child abuse, 25 of which had a preliminary enquiry within 24 hours x 100%) Calculation: Total number of referrals of child abuse – 50 No. of referrals of child abuse with preliminary enquiry within 24hrs (25)x 100% = 50% |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is |
| | Frequency | collected quarterly in arrears |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1001 Total Number of referrals of Child Abuse received during the reporting period; and CF1029 Of the total number of child abuse referrals received during the reporting period; how many preliminary enquiries (National Intake Form) were completed within 24 hours of receipt of the referral |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) ✓Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which reports ? | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ✓ Other – give details: Section 8 |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | |
| | tact details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 John Nolan, Information Analyst, Non Acute, |
| | | · · · · · · · · · · · · · · · · · · · |
| Mana | ager / Specialist Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |

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| 1 | KPI Title | Percentage of referrals child abuse which required an initial assessment following a preliminary enquiry (National |
| • | | Intake Form) |
| 2 | KPI Description | This metric is designed to measure the percentage of child abuse referrals received which required an initial |
| | | assessment following a preliminary enquiry. |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals, and when assessments have taken |
| | | place following a preliminary enquiry. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐ Use of Information ☐ |
| _ | KDI T | Workforce ☐ Use of Resources ☐ Governance, Leadership and Management ☐ |
| | KPI Target | NSP 2013 target: 72% |
| 5 | KPI Calculation | The figure is produced by dividing the total number referrals of child abuse which required an initial assessment |
| | | following a preliminary enquiry by the total number of referrals of child abuse. |
| | | LHO area has 50 referrals of child abuse, 25 of which received an initial assessment, x 100%). Calculation: Total No of referrals of child abuse which required an initial assessment following a preliminary enquiry |
| | | (25) x 100 = 50% |
| | | Total No. of referrals of child abuse (50) |
| | | Total No. of felerials of offile abase (50) |
| 6 | Data Source | DOWN - COLO to Asses Managements Combine Directors and National Office hand of Countity |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Quality Issues | Doily DWooldy DMonthly Overtocky Diagnostly DAnnyally Dothor give details. Data is |
| ′ | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is |
| 8 | Tracer Conditions | collected quarterly in arrears. |
| | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1001 Total Number of referrals of Child Abuse received |
| | | during the reporting period; CF1029 Of the total number of child abuse referrals received during the reporting period; how many preliminary enquiries (National Intake Form) were completed within 24 hours of receipt of the referral and CF1031 Of the total number of referrals of child abuse received during the reporting period; how many required an Initial Assessment (I.A) following a preliminary Enquiry (National Intake Form) |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| 40 | I/DI () | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) Monthly in arrears (lune data reported in luly) |
| | | ☐Monthly in arrears (June data reported in July) ✓ Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area ☐ Hospital |
| 1.4 | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ✓ Other – give details: Section 8 |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | |
| Cont | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849: John Nolan, Information Analyst, Non Acute, |
| | | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | ager / Specialist Lead | |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

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| | KPI Title | Descentage of initial accessments completed within 21 days of receipt of the referred |
| | | Percentage of initial assessments completed within 21 days of receipt of the referral |
| 2 | KPI Description | This metric is designed to measure the number of initial assessments that took place as a result of a referral of child |
| | | abuse received during the reporting period and of those initial assessments commenced how many were completed |
| 3 | KPI Rationale | within 21 days of the referral/report. Indicator of volume of referrals and responsiveness of service to such referrals, and when assessments have taken |
| J | NPI Kalionale | · |
| | Indicator Classification | place. Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | ilidicator Glassification | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐ Use of Information ☐ |
| | | Workforce☐Use of Resources☐Governance, Leadership and Management ☐ |
| 1 | KPI Target | NSP 2013 target: 25% |
| | KPI Calculation | The figure is produced by dividing the number of referrals of child abuse who received an initial assessment and the |
| J | NPI Galculation | |
| | | IA were completed within 21 days of the referral by the total number of initial assessments commenced. |
| | | LHO area has 50 referrals of child abuse that received an initial assessment, 25 of which were completed within 21 |
| | | days of the referral x 100%). |
| | | Calculation: Of the No of IA completed within 21 days of referral (25) |
| | | Of the No. of referrals of child abuse that led to an IA (50) (25)x100% = 50% |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: This metric is |
| | Frequency | to be reported quarterly in arrears. |
| | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1031 Of the total number of referrals of child abuse received during the reporting period; how many required an Initial Assessment (I.A) following a preliminary Enquiry (National Intake Form) and CF1031 Of the total number of referrals of child abuse received during the reporting period that led to an Initial Assessment (I.A); how many were completed within 21 working days of receipt of the referral |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | , |
| | and the person of the question, | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | ✓ Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ✓ Other – give details: Section 8 |
| | reports ? | , |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| | Additional Information | |
| | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| | | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
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| 1 | KPI Title | Percentage of initial assessments which led to the child being listed on the Child Protection Notification System (CPNS) |
| 2 | KPI Description | As an outcome of an Initial Assessment following a child abuse referral, this metric measures the number of children that were listed to CPNS as an action following the initial assessment (IA). (Following rollout of NCCIS standardised business process) (See additional information 17 below) |
| 3 | KPI Rationale | Indicator of volume of listings to CPNS as an action following initial assessment. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □ Person Centred Care Safe Care□ Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 Demand Led Baseline to be established in 2013 |
| | KPI Calculation | This figure is produced by dividing the number of children listed to CPNS following child abuse referrals as an action of the initial assessment by the number of initial assessments. LHO area has 50 initial assessments, 25 of which resulted in a child being listed to CPNS x 100%). Calculation: Of the No of IA completed within 21 days of referral (25) Of the No. of referrals of child abuse that led to an IA (50) (25)x100% = 50% |
| 6 | Data Source | |
| | Data Completeness Data Quality Issues | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: This metric is to be reported quarterly in arrears. |
| 8 | Tracer Conditions | , , , , , , , , , , , , , , , , , , , |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1031 Of the total number of referrals of child abuse received during the reporting period that led to an Initial Assessment (I.A); how many were completed within 21 working days of receipt of the referral; and CF1035 Of the total number of abuse referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) ✓ Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: |
| | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat ✓ Other – give details: Section 8 |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | The percentage of initial assessments which led to the child being listed on the Child Protection Notification System (CPNS) is not captured specifically. At time of publication the data that can be captured relates to "Child Protection" as an outcome of Initial Assessment as per NCCIS SBP. Following on from the outcome of IA a child may have a Child Protection Conference and an outcome of a Child Protection Conference may be that the child is listed on the Child protection Notification System (CPNS) |
| _ | t -l-t-il- f D-t- | National Consider for Child Protection Linds Conserved At C250040 linds are assembled in John National Information |
| | act details for Data ager / Specialist Lead | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |

| 1 2 | KPI Title | |
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| | | Number of referrals of child welfare concerns received during the reporting period |
| 2 | KPI Description | |
| | KPI Description | This metric is designed to measure the number of referrals of child welfare concerns received during the reporting period. |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). |
| | | □Person Centred Care ✓Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐Use of Information ☐ |
| | | Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 21,905 (Expected Activity 2013) |
| 5 | KPI Calculation | This metric looks at the number of referrals of child welfare concerns received in the administrative area during the |
| | | reporting period and the services response to such referrals. |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is |
| | Frequency | collected quarterly in arrears |
| | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1201 Number of referrals of Child Welfare Concern received during the reporting period |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □ Daily □ Weekly □ Monthly ✓ Quarterly □ Bi-annually □ Annually □ Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | ✓ Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat ✓ Other – give details: Section 8 |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | |
| Cont | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| Mana | ager / Specialist Lead | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ldren and Family S | ervices - Child Protection - Child Welfare |
|------|---------------------------|--|
| | I/DI Title | Describes of referred at shill walfers and |
| 1 | KPI Title | Percentage of referrals of child welfare concerns received during the reporting period where a preliminary enquiry |
| | | (National Intake Form) was completed within 24 hours of receipt of the referral |
| 2 | KPI Description | This metric is designed to extract the percentage of child welfare concern referrals received during the reporting |
| | | period where a preliminary enquiry took place within 24 hours (1 working day) of receipt of the referral. |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care☐ Better Health and Wellbeing ☐Use of Information☐ |
| | | Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 60% |
| 5 | KPI Calculation | This figure is produced by dividing the number of referrals of child welfare concerns by the total number of referrals |
| | | of child welfare concerns where a preliminary enquiry took place within 24 hours (1 working day) for example: |
| | | LHO has 50 referrals of child welfare concerns, 25 of which had a preliminary enquiry within 24 hours x 100%) |
| | | Calculation: Total number of referrals of child welfare concerns – 50 |
| | | No. of referrals of child welfare concerns with preliminary enquiry within 24hrs (25)x 100% = 50% |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is |
| | Frequency | collected quarterly in arrears. |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1201 Number of referrals of Child Welfare Concern received during the reporting period; and CF1221 Of the total number of Child Welfare Concern referrals received during the reporting period; how many preliminary enquiries (National Intake Form) were completed within 24 hours of receipt of the referral |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | · |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | ✓ Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ✓ Other – give details: Section 8 |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| | Additional Information | The state of the s |
| | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| | ager / Specialist Lead | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | - analysis reservices, see to to occord to Email: jointhioland who sho |
| -411 | July East and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| | | partitio Continuent food of Quality Association of OA and militate Clarke, DOTA |

| Chi | ldren and Family S | ervices - Child Protection - Child Welfare |
|---------------|--------------------------------------|--|
| 1 | KPI Title | Percentage of referrals child welfare concerns which required an initial assessment following a preliminary enquiry |
| ' | IN I HUG | (National Intake Form) |
| 2 | KPI Description | This metric is designed to measure the percentage of child welfare concern referrals received which led to an initial |
| | | assessment. |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals, and when assessments have taken |
| | | place following a preliminary enquiry. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care Better Health and Wellbeing Use of Information |
| 4 | VDI Torrest | Workforce□Use of Resources□Governance, Leadership and Management □ |
| 5 | KPI Target KPI Calculation | NSP 2013 target: 55% The figure is produced by dividing the total number referrals of child welfare concerns which led to an initial |
| 5 | NPI Galculation | assessment by the total number of referrals of child welfare concerns. |
| | | LHO area has 50 referrals of child welfare concerns, 25 of which received an initial assessment, x 100%). |
| | | Calculation: Total No of referrals of child welfare concerns which led to an initial assessment (25) x 100 = 50% |
| | | Total No. of referrals of child welfare concerns (50) |
| | | Total No. of Total all of office world (00) |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Quality Issues | Doth District Months (Ocedans Discounts DAnnielle DOther district Date) |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is |
| 0 | Frequency Tracer Conditions | collected quarterly in arrears. |
| <u>8</u> 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1201 Number of referrals of Child Welfare Concern |
| | | received during the reporting period; CF1221 Of the total number of Child Welfare Concern referrals received during the reporting period; how many preliminary enquiries (National Intake Form) were completed within 24 hours of receipt of the referral; and CF1223 Of the total number of referrals of Child Welfare Concern received during the reporting period; how many required an Initial Assessment (I.A) following a preliminary Enquiry (National Intake Form) |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | • | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| 4.4 | VDI Danastinas | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area ☐ Hospital |
| 15 | Aggregation KPI is reported in which | □ County □ Institution □ Other – give details: □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat ✓ Other – give details: Section 8 |
| 15 | reports ? | 🗕 Comporate Fran Neport 🔻 Ferrormance Report (NOF/CDF) 🗀 Compotat 🔻 Other – give details. Section 8 |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | http://www.co.co.org/convictor/ deficutions/conpertator/ enformation_reports_worlding.name |
| | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| | ager / Specialist Lead | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | , |
| | | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| | | Painte Califrati fiead of Quality Assuatative of SA and Milotele Clarke, DOTA |

| Chi | Idren and Family S | ervices - Child Protection - Child Welfare |
|-------|--------------------------------|--|
| | | |
| 1 | KPI Title | Percentage of initial assessments completed within 21 days of receipt of the referral |
| 2 | KPI Description | This metric is designed to measure the number of initial assessments that took place as a result of a referral of child |
| | | welfare concern received during the reporting period and of those initial assessments commenced how many were |
| | | completed within 21 days of the referral/report. |
| 3 | KPI Rationale | Indicator of volume of referrals and responsiveness of service to such referrals, and when assessments have taken |
| | | place. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓Effective Care |
| | | Safe Care□ Better Health and Wellbeing □Use of Information□ |
| | | Workforce□Use of Resources□Governance, Leadership and Management □ |
| | KPI Target | NSP 2013 target: 30% |
| 5 | KPI Calculation | The figure is produced by dividing the number of referrals of child welfare concerns who received an initial |
| | | assessment and the IA were completed within 21 days of the referral by the total number of initial assessments |
| | | commenced. |
| | | LHO area has 50 referrals of child welfare concerns that received an initial assessment, 25 of which were completed |
| | | within 21 days of the referral x 100%). |
| | | Calculation: Of the No of IA completed within 21 days of referral (25) |
| | | Of the No. of referrals of child welfare concerns that led to an IA (50) (25)x100% = 50% |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: This metric is |
| | Frequency | to be reported quarterly in arrears. |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1223 Of the total number of referrals of Child Welfare Concern received during the reporting period; how many required an Initial Assessment (I.A) following a preliminary Enquiry (National Intake Form); and CF1224 Of the total number of referrals of Child Welfare Concern received during the reporting period that led to an Initial Assessment (I.A); how many were completed within 21 working days of receipt of the referral |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | _ | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | ✓ Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat ✓ Other – give details: Section 8 |
| 40 | reports ? | Litter Harris Committee Co |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | National Consists for Ohild Protestion, Linds Occurry 04 0050040 linds |
| | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| | nger / Specialist Lead | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Natio | onal Lead and Directorate | Annia Callinan haad of Quality Assurance CECA and Mistala Clarks DOVA |
| | | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ldren and Family S | ervices - Child Protection - Child Welfare |
|-------|------------------------------------|---|
| 1 | KPI Title | Percentage of initial assessments which led to the child being listed on the Child Protection Notification System (CPNS) |
| 2 | KPI Description | As an outcome of an Initial Assessment following a child welfare concern referral, this metric measures the number of children that were listed to CPNS as an action following the initial assessment (IA). (Following rollout of NCCIS |
| 3 | KPI Rationale | standardised business process) (See additional information 17 below) Indicator of volume of listings to CPNS as an action following initial assessment. |
| J | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | indicator olassification | you may need to choose two). |
| | | □Person Centred Care ✓Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐Use of Information ☐ |
| | | Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: Demand Led |
| | KPI Calculation | This figure is produced by dividing the number of children listed to CPNS following child welfare concerns referrals |
| | | as an action of the initial assessment by the number of initial assessments. |
| | | LHO area has 50 initial assessments, 25 of which resulted in a child being listed to CPNS x 100%). |
| | | Calculation: Of the No of IA completed within 21 days of referral (25) |
| | | Of the No. of referrals of child welfare concerns that led to an IA (50) (25)x100% = 50% |
| 6 | Data Source | |
| | Data Completeness | PSW to CCIO to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Data is |
| | Frequency | collected quarterly in arrears. |
| 8 | Tracer Conditions Minimum Data Set | Children and Family Services Quarterly Returns Metric: CF1224 Of the total number of referrals of Child Welfare |
| | | Concern received during the reporting period that led to an Initial Assessment (I.A); how many were completed within 21 working days of receipt of the referral; and CF1227 Of the total number of Child Welfare Concern referrals received during the reporting period that had an Initial Assessment, how many were recorded with an Action of CHILD PROTECTION |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | • | □Daily □Weekly □ Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | · |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | □Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| 1/ | KPI Reporting | □Rolling 12 months (previous 12 month period) ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| 14 | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ County ☐ Institution ☐ Other – give details. ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ✓ Other – give details: Section 8 |
| | reports ? | Deciporate Figure Report File Chomianes Report (Not 70b) / Decimpotat Folial - give details. Section of |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| | Additional Information | The percentage of initial assessments which led to the child being listed on the Child Protection Notification System |
| | | (CPNS) is not captured specifically. At time of publication the data that can be captured relates to "Child Protection as an outcome of Initial Assessment as per NCCIS SBP. Following on from the outcome of IA a child may have a Child Protection Conference and an outcome of a Child Protection Conference may be that the child is listed on the Child protection Notification System (CPNS) |
| | | |
| Cont | act details for Data | National Specialist for Child Protection: Linda Cremer, 01-6352849 linda.creamer@hse.ie John Nolan, Information |
| | ager / Specialist Lead | Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Vatio | onal Lead and Directorate | |
| | | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Residential and Foster Care |
|--------|---|--|
| | | |
| 1 | KPI Title | The Number and Percentage of children in care by care type: • Special Care Units (Ballydowd; Coovagh House: Glenn Alainn) • High Support (Rath Na nÓg; Crannóg Nua; Sacre Coeur; La Nua; Clodagh House; Ferryhouse: Elm House. • Residential General (Note: Include Special Arrangements) • Foster Care General (not including day fostering) • Foster Care with Relatives • Other Care Placements |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children in care by care type, categorised as |
| | | follows: • Special Care Units (Ballydowd; Coovagh House: Glenn Alainn) • High Support (Rath Na nÓg; Crannóg Nua; Sacre Coeur; La Nua; Clodagh House; Ferryhouse: Elm House. • Residential General (Note: Include Special Arrangements) • Foster care (not including day fostering) • Foster care with relatives • Other Care Placements |
| 3 | KPI Rationale | This metric ensures Compliance with the 1995 Child Care Regulations. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care ✓ Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐ Use of Information ☐ Workforce ☐ Use of Resources ✓ Governance, Leadership and Management ☐ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity 6,561 in care overall |
| | KPI Calculation | The figure is produced by dividing the number of children in a care type (for each care type, Residential, Foster Care, Foster Care with Relatives FCWR, Other) by the total number of Children in Care (i.e. LHO area has 158 children in care, 29 of which are in Foster Care With Relatives 29/158x100%) Calculation: Number of Children in FCWR(29) Number of Children Care (158)x100% = 18% |
| 6 | Data Source | Trainbor of official date (100)/110070 |
| | Data Completeness Data Quality Issues | PSW to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Collection Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| | Tracer Conditions | Child Care Act 1991; National Standards for general fostercare, relative care and residential care and Children care regulations 1995 |
| 9 | Minimum Data Set | Children and Family Services Monthly Activity Data returns for children in care by care type |
| | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area ☐ Hospital |
| 4.5 | Aggregation | □ County □ Institution □ Other – give details: |
| | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | National Load for Alternative Core, Cichhar Messer, Tel (04) C050040. |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, Pall J. Tel (046) 9280519. Email: john polan 3@bee io. |
| | nger / Lead Lead onal Lead and Directorate | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| ivalic | mai Leau allu Dilectorate | Phillie Callinan nead of Quality Assuarance OFSA and Wildreie Clarke, DCTA |

| The Number and Percentage of children in Private Residential Care: Special Care Placements at the reporting period. KPI Title The Number and Percentage of children in Private Residential Care: Special Care Placements at the reporting period. This metric is designed to measure the number and percentage of children who are in private resident Special Care Placements at the end of the reporting period. KPI Rationale Data obtained from this measure can also be used for service planning. (Indicator of quality service preformance). Indicator Classification Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources ✓ Governance, Leadership and Management □ NSP 2013 target: Expected level of Activity 6 in placements nationally | tial care |
|---|-----------------|
| reporting period. This metric is designed to measure the number and percentage of children who are in private resident Special Care Placements at the end of the reporting period. KPI Rationale Data obtained from this measure can also be used for service planning. (Indicator of quality service preformance). Indicator Classification Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in you may need to choose two). □Person Centred Care ✓Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources ✓Governance, Leadership and Management □ | tial care |
| Special Care Placements at the end of the reporting period. 3 KPI Rationale Data obtained from this measure can also be used for service planning. (Indicator of quality service preservice performance). Indicator Classification Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources ✓ Governance, Leadership and Management □ | rovision and |
| service performance). Indicator Classification Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources ✓ Governance, Leadership and Management □ | |
| you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care□ Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources ✓ Governance, Leadership and Management □ | some cases |
| | |
| | |
| The figure is produced by dividing the number of children in a private residential care Special Care Plate total number of children in residential care Special Care Placement. Calculation: No. of Children in a private residential care special care placement Number of Children residential Care Special Care Placement | acement by the |
| · · · · · · · · · · · · · · · · · · · | |
| Data Source Data Completeness Data Quality Issues Data Quality Issues | |
| 7 Data Collection □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: Frequency | |
| 8 Tracer Conditions Child Care Act 1991;National Standards for general fostercare, relative care and residential care and regulations 1995 | I Children care |
| 9 Minimum Data Set Children and Family Services Monthly Activity Data returns for children in care by care type Metric CF of children in residential care special care and CF4004 number of children in residential care special care placement | |
| 10 International Comparison | |
| KPI Monitoring KPI will be monitored on a (please indicate below) basis: □ Daily □ Weekly ✓ Monthly □ Quarterly □ Bi-annually □ Annually □ Other – give details Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office | |
| 12 KPI Reporting Frequency □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details | |
| *Current (e.g. daily data reported on that same day of activity, monthly data reported within the same activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) | |
| 14 KPI Reporting ✓ National ✓ Regional ✓ LHO Area □ Hospital | - <u>-</u> |
| Aggregation ☐ County ☐ Institution ☐ Other – give details: | |
| 15 KPI is reported in which reports? ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: | |
| 16 Web link to data http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html | |
| 17 Additional Information | |
| Contact details for Data National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analy | st, Non Acute, |
| Manager / Lead Lead BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | |
| National Lead and Directorate Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA | |

| Chi | ldren and Family S | ervices - Private Residential Care |
|-------|-----------------------------|---|
| 4 | VDI T'' | |
| 1 | KPI Title | Number and Percentage of children in Private Residential Care: High Support Placements at the end of the reporting period. |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children who are in private residential care High |
| | | Support Placements at the end of the reporting period. |
| 3 | KPI Rationale | Data obtained from this measure can also be used for service planning. (Indicator of quality service provision and |
| | | service performance). |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐ Use of Information ☐ |
| | 1/21 | Workforce ☐ Use of Resources ✓ Governance, Leadership and Management ☐ |
| | KPI Target | NSP 2013 target: Expected level of Activity 2 in placements nationally |
| 5 | KPI Calculation | The figure is produced by dividing the number of children in a private residential care High Support Placement by the |
| | | total number of children in residential care High Support Placement. |
| | | Calculation: |
| | | No. of Children in a private residential care High Support placement |
| _ | Dete Course | Number of Children residential Care High Support Placement |
| 6 | Data Source | DCW to Area Manager to Carriag Director and National Office hand of Quality |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Quality Issues | Deily DWeekly (Monthly Dougraphy Diagnosthy Dannyelly Dother give detaile) |
| 7 | Data Collection | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Frequency Tracer Conditions | As not description |
| | Minimum Data Set | As per description Children and Family Services Monthly Activity Data returns for children in care by care type Metric CF4014 Number |
| 9 | Willindin Data Set | of children in residential care high support and CF4017 number of children in residential care high support in a private care placement |
| 10 | International Comparison | private care placement |
| 44 | I/DI Manakanakan | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 40 | KDI Danastinas Espassionau | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | Deile Diversity (Marsh), Dougstady, Di angually Douber diversity detaile. |
| 12 | KPI report period | □ Daily □ Weekly ✓ Monthly □ Quarterly □ Bi-annually □ Annually □ Other – give details: ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| 13 | KPI report period | activity) |
| | | □Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 1/ | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| 14 | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| 10 | reports ? | Designate Frankreport Fredomiance Report (Not 7001) Description Detries — give details. |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | Traps, www.nees.ne/original violation and anticontrol of the internal control in the internal control |
| | | |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | iger / Lead Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Natio | nal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ldren and Family S | ervices - Private Residential Care |
|------|------------------------------------|--|
| 1 | KPI Title | Number and Percentage of shildren in Private Residential Care: Residential Coneral Placements (including energial |
| | Kriffue | Number and Percentage of children in Private Residential Care: Residential General Placements (including special arrangements) at the end of the reporting period. |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children who are in private residential care Residential General Placements (including special arrangements) at the end of the reporting period. |
| 3 | KPI Rationale | Data obtained from this measure can also be used for service planning. (Indicator of quality service provision and service performance). |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ |
| | | Workforce□Use of Resources ✓ Governance, Leadership and Management □ |
| | KPI Target | NSP 2013 target: Expected level of Activity 134 in placements nationally |
| 5 | KPI Calculation | The figure is produced by dividing the number of children in a private residential care High Support Placement by the total number of children in residential care High Support Placement. Calculation: No. of Children in a private residential care High Support placement Number of Children residential Care High Support Placement |
| 6 | Data Source | |
| Ü | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | 1 377 to 7 130 manager to 301 1100 Bill 30101 and 1100 mod of Quality |
| 7 | Data Collection | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| • | Frequency | Dully 2 Holding 2 Quality 25 almading 2 alma |
| 8 | Tracer Conditions | |
| | Minimum Data Set | Children and Family Services Monthly Activity Data returns for children in care by care type Metric CF4027 Number of children in residential care general and CF4030 number of children in residential care general in a private care placement |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which reports ? | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | | |
| Mana | iger / Lead Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |

| Chi | Idren and Family S | ervices - Private Residential Care |
|-----|---------------------------|--|
| | | |
| | KPI Title | Number and Percentage of children in Foster Care Private (General Foster Care) |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children in Foster Care General who are in private foster care placements at the end of the reporting period. |
| 3 | KPI Rationale | Data obtained from this measure can also be used for service planning. (Indicator of quality service provision and service performance). |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources ✓ Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity 215 in placements nationally |
| | KPI Calculation | The figure is produced by dividing the number of children foster care general in a private foster care placement by the total number of children in foster care general. Calculation: Number of Children in foster care general in a private foster care placement |
| | | Number of Children foster care general |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Monthly Activity Data returns for children in care by care type Metric CF4043 Number of children in foster care general and CF4046 number of children in foster care general in a private care placement |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| 40 | I/DI | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ County ☐ Institution ☐ Other – give details. ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| .0 | reports ? | = corporate Figure 1 onormanos report (nor 7001) = compotat = correct = give details. |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | ager / Lead Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Private Residential Care |
|--------|------------------------------------|--|
| | | |
| 1 | KPI Title | Number and Percentage of children in Other Care placements in Private Care |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children in other care placements who are in private placements at the end of the reporting period. |
| 3 | KPI Rationale | Data obtained from this measure can also be used for service planning. (Indicator of quality service provision and service performance). |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources ✓ Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity 14 in placements nationally |
| | KPI Calculation | The figure is produced by dividing the number of children other care placements in a private care placement by the total number of children in other care. Calculation: Number of Children in other care in a private care placement Number of children in other care care |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Monthly Activity Data returns for children in care by care type Metric CF4067 Number of children in other care placements and CF4070 number of children in other care placements in a private care placement |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □ Monthly in arrears (June data reported in July) □ Quarterly in arrears (quarter 1 data reported in quarter 2) □ Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which reports ? | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| Mana | ager / Lead Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| ivalic | mai Leau and Directorate | Infinite Canifian fiedu di Quanty Assudiance Ofon anu michele Cialke, DCTA |

| Chi | Children and Family Services - Private Residential Care | | |
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| • | raron ana raning o | | |
| 1 | KPI Title | Number of children in single care residential placements | |
| 2 | KPI Description | Total number of children in single residential placements in each region. A child may be placed intentionally because of behaviour; resources etc or they may end up being the only child by default i.e. was not the intention. This does not include children who are alone for one or two nights because their peers are off site or where a child is in a planned bridging/transitional process as per the care plan. | |
| 3 | KPI Rationale | Indicator of quality service provision, service performance and best practice. | |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ✓ Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources □Governance, Leadership and Management □ | |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity 7 in placements nationally | |
| 5 | KPI Calculation | This metric will be a census style count on the last day of the reporting period. The count will be for children who are in a residential unit at midday on the last calendar day of a given month. | |
| 6 | Data Source | , , , , , , , , , , , , , , , , , , , | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality | |
| | Data Quality Issues | | |
| 7 | Data Collection | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: | |
| | Frequency | | |
| 8 | Tracer Conditions | | |
| 9 | Minimum Data Set | Children and Family Services Monthly Activity Data returns for children in care: Metric CF4038 Number of children in single care residential placements | |
| 10 | International Comparison | | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office | |
| 12 | KPI Reporting Frequency | □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: | |
| | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □ Monthly in arrears (June data reported in July) □ Quarterly in arrears (quarter 1 data reported in quarter 2) □ Rolling 12 months (previous 12 month period) | |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital | |
| | Aggregation | □ County □ Institution □Other – give details: | |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: | |
| | reports ? | | |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html | |
| | Additional Information | | |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, | |
| | nger / Lead Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA | |

| Chi | Idren and Family S | ervices - Private Residential Care |
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| OIII | dicir and raining o | CIVICES - I TIVALE RESIDENTIAL OUIC |
| 1 | KPI Title | Number of children in residential care age 12 or under |
| 2 | KPI Description | This metric measures the number of children aged 12 years and under on the last day of the reporting period who is in residential care. This number excludes placement in a residential placement for the purpose of foster care respite. |
| 3 | KPI Rationale | In the context of the policy statement relating to the use of residential care for children under 12 years of age, this indicator provides a good input to determining service performance and delivery as well as best practice. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ✓ Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ Workforce □Use of Resources □Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity 32 in placements nationally |
| 5 | KPI Calculation | This metric will be a census style count on the last day of the reporting period. The count will be for children who are in a residential unit(Special Care/High Support/Residential General) at midday on the last calendar day of a given month. |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | , |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF4040 Number of children in residential care aged 12 or under |
| 10 | International Comparison | |
| | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly □✓Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) ☐ Monthly in arrears (June data reported in July) ☐ Quarterly in arrears (quarter 1 data reported in quarter 2) ☐ Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| 17 | Additional Information | · · · · · · · · · · · · · · · · · · · |
| - | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | ager / Lead Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| | | |

| Chi | Idren and Family S | ervices - Children in Care in Education |
|-----|---|---|
| | | |
| | KPI Title | Number of children in care aged 6 to 16 inclusive |
| 2 | KPI Description | This metric measures the number of children in care aged 6 to 16 inclusive on the last day of the reporting period. |
| 3 | KPI Rationale | School attendance for children in care is a positive indicator. Non attendance is a serious risk factor for children in care. This metric aims to capture the number of children in care aged between 6-16 (inclusive) as the cohort with a view to determining if they are in full time education |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care ✓ Effective Care Safe Care □ Better Health and Wellbeing ✓ Use of Information □ Workforce □Use of Resources ✓ Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 4,542 Nationally |
| | KPI Calculation | This is a census count of children in all care categories on last day of quarter who are between the ages of 6 to 16 (inclusive). |
| 6 | Data Source Data Completeness Data Quality Issues | PSW to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF4080 Number of children in care aged 6 to 16 years |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly □ ✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: |
| | KPI is reported in which reports ? | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| 17 | Additional Information | |
| | act details for Data ager / Specialist Lead | National Specialist for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Children and Family Services - Children in Care in Education | | |
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| 4 | VDI Title | Number and parameters of shildren in core and between C and 4C years (in the basis) in full time advent | |
| 2 | KPI Title KPI Description | Number and percentage of children in care aged between 6 and 16 years (inclusive) in full time education. This metric measures the number and percentage of children in care aged between 6 and 16 years (inclusive) on the last day of the quarter (Q2 and Q4) who are in full time education. Full time education is: 1. A recognised Educational establishment 2. Registered Home Schooling | |
| | | Carline, Youth reach or any course/training that is approved by the NEWB. (To establish this a local Education welfare officer can be consulted) For the purpose of this document a child will be considered in full time education if it has been assessed and agreed as part of the care plan that a special educational arrangement has been put in place that meets the Childs needs. | |
| 3 | KPI Rationale | School attendance for children in care is a positive indicator. Non attendance is a serious risk factor for children in care. | |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). ✓ Person Centred Care □ Effective Care | |
| | | Safe Care ☐ Better Health and Wellbeing ☐Use of Information ☐ | |
| | | Workforce□Use of Resources ✓ Governance, Leadership and Management □ | |
| | KPI Calculation | NSP 2013 target: Expected level of activity 4,399 Nationally | |
| 5 | KPI Calculation | The figure is produced by dividing the total number of children in care aged between 16 and 16 (inclusive) who are in full time education by, the total number children in care aged between 6 and 16 (inclusive) (Example, LHO has 98 children in care aged 6-16 (inclusive) of whom 96 are in full time education 96/98x100%) Calculation: Number of children in care aged between 6-16 (inclusive) who are in full time education (96) Number of children in care aged between 6-16 (inclusive) (96/98)x100% = 98% | |
| | D / 0 | Indiffuel of Children in care aged between 6-10 (inclusive) (90/90/x100 % = 90 % | |
| 6 | Data Source Data Completeness Data Quality Issues | PSW to Area Manager to Service Director and National Office head of Quality | |
| 7 | Data Collection Frequency | □Daily □Weekly □Monthly □Quarterly ✓Bi-annually □Annually □Other – give details: | |
| 8 | Tracer Conditions | | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF4080 Number of children in care aged 6 to 16 years; and CF4081 Number of children in care aged between 6 and 16 in full time education | |
| | International Comparison | | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly □✓Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office | |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly □Quarterly ✓Bi-annually □Annually □Other – give details: | |
| | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) | |
| | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: | |
| | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: | |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html | |
| | Additional Information | | |
| | act details for Data iger / Specialist Lead | National Specialist for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | |
| | nal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA | |
| | | | |

| Chi | ldren and Family S | ervices - Allocated Social Workers |
|-----|---|--|
| 1 | KPI Title | Number and percentage of children in care, by care type, who have an allocated social worker at the end of the reporting period: i) Number and % of children in Residential Special care Units ii) Number and % of children in Residential High Support iii) Number and % of children in Residential General iv) Number and % of children in Foster Care General v) Number and % of children in Foster Care with Relatives vi) Number and % of children in Other Care Placements |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children in care by care type, categorised as follows: Residential Special Care Units Reswidential High Support Residential General Foster Care General (not including day fostering) Foster care with relatives Other Care Placements Who have an allocated Social Worker at the end of the reporting period. |
| 3 | KPI Rationale | To establish the number of children who are in the care of the Child and Family Support Agency by care type on the last day of the reporting period and if they have an allocated social worker assigned to their case. Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). ✓ Person Centred Care ✓ Effective Care Safe Care Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 100% |
| 5 | KPI Calculation | The figure is produced by dividing the number of children in a care type (for each care type, Residential, Foster Care, Foster Care with Relatives FCWR, Other) who have an allocated social worker by the total number of Children in Care type (example, DSC have 158 children in care, 119 of which have an allocated social worker 119/158x100%) Calculation: Number of Children in Care with an allocated S/W (119) Number of Children Care (158)x100% = 75% |
| 6 | Data Source Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Quality Issues Data Collection Frequency | □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Tracer Conditions | Child Care Act 1991;National Standards for general fostercare , relative care and residential care and Children care regulations 1995 |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric(s): CF4001 The number of children in Residential Special Care; CF4003 The number of children in Residential Special Care with an allocated social worker; CF4014 The number of children in Residential High Support; CF4016 The number of children in Residential High Support with an allocated social worker; CF4027 The number of children in Residential General Care; CF4029 The number of children in Residential General Care with an allocated social worker; CF4043 The number of children in Foster Care General; CF4045 The number of children in Foster Care General with an allocated social worker; CF4056 The number children in Foster Care with Relatives; CF4058 The number children in Foster Care with Relatives with an allocated social worker; CF4067 The number of children in Other Care placements; and CF4069 The number of children in Other Care placements with an allocated social worker |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |

| 12 | KPI Reporting Frequency | |
|-------------------------------|--------------------------------|--|
| | | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | □Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | ☐ County ☐ Institution ☐ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ✓ CompStat ☐ Other – give details: Section 8 |
| | reports ? | Review of Adequacy |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | |
| Cont | act details for Data | National Specialist for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non |
| Manager / Specialist Lead | | Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| National Lead and Directorate | | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ldren and Family S | ervices - Care Planning |
|-----|---|---|
| 1 | KPI Title | Percentage of children in care who currently have a written care plan as defined by Child Care Regulations 1995; by care type at the end of the reporting period. i) Number. and % of children in Residential Special care Units ii) Number and % of children in Residential High Support iii) Number and % of children in Residential General iv) Number and % of children in Foster Care General v) Number and % of children in Foster Care with Relatives vi) Number and % of children in Other Care Placements |
| 2 | KPI Description | This metric is designed to measure the number and percentage of children at the end of the reporting period in care who currently have a written care plan as defined by Child Care regulations 1995 by care type Residential Special Care Units Residential High Support Residential General Foster care General (not including day fostering) Foster care with relatives Other Care Placements |
| 3 | KPI Rationale Indicator Classification | This Performance Indicator ensures Compliance with the 1995 Child Care Regulations. Care planning is an important component for the provision of services to children in care. It is important that the plan be reviewed regularly to take account of changing circumstances and the needs of the child. Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). Person Centred Care Deffective Care Safe Care Better Health and Wellbeing Use of Information Workforce Use of Resources Governance, Leadership and Management |
| 4 | KPI Target | NSP 2013 target: 100% |
| 5 | KPI Calculation | The figure is produced by dividing the number of children in a care type (for each care type, Residential, Foster Care, Foster Care with Relatives FCWR, Other) who have a written care plan by the total number of Children in Care type (example, LHO area has 158 children in care, 5 of which are in residential care 5/12x100%) Calculation: Number of Children in Residential Care with a written care plan (5) Number of Children in Residential Care (12)x100% = 42% |
| 6 | Data Source Data Completeness Data Quality Issues | PSW to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Collection Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Tracer Conditions | child care regulations 1995;national standards 2003, Special care standards 2001 and regs 2004 |
| 9 | Minimum Data Set | Children and Family Services Quarterly Returns Metric(s): CF4001 The number of children in Residential Special Care; CF4002 The number of children in Residential Special Care with a written care plan; CF4014 The number of children in Residential High Support with a written care plan; CF4027 The number of children in Residential General Care; CF4028 The number of children in Residential General Care with a written care plan; CF4043 The number of children in Foster Care General; CF4044 The number of children in Foster Care General with a written care plan; CF4056 The number children in Foster Care with Relatives; CF4057 The number children in Foster Care with Relatives with a written care plan; CF4067 The number of children in Other Care placements; CF4068 The number of children in Other Care placements with a written care plan |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly ✓ Monthly □Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly ✓Monthly □Quarterly □Bi-annually □Annually □Other – give details: |

| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
|---------------------------|---------------------------|---|
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | □Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) ✓ CompStat □Other – give details: Section 8 |
| | reports ? | Review of Adequacy |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | Definition of an up to date care plan: A care plan is required to be reviewed annually. If a child has a care plan that |
| | | has been reviewed within 18 months of its last review it is considered an up to date care plan. |
| Contact details for Data | | National Specialist for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non |
| | | Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Manager / Specialist Lead | | |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Foster Care |
|-----|--------------------------------------|---|
| | | |
| 1 | KPI Title | Total number of foster carers |
| 2 | KPI Description | This metric measures the number of foster carers (approved and unapproved) at the end of the reporting period. |
| 3 | KPI Rationale | To assess the number of the foster care approved and unapproved. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care☐ Better Health and Wellbeing ☐Use of Information☐ |
| | | Workforce□Use of Resources ✓ Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 4,658 Nationally |
| 5 | KPI Calculation | This is a census count of the number of approved and unapproved foster carers on the last day of the reporting |
| | | period |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF8001 Total number of foster carers (approved and |
| | | unapproved) |
| 10 | International Comparison | Yes |
| 44 | IZDI M. 14 1 | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly □ ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| 40 | KDI Dti F | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | Deile Diversity Diversity Diversity Diversity DAmenally Dother with details |
| 42 | KDI venevt nevied | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| 1/ | KPI Reporting | □Rolling 12 months (previous 12 month period) ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| 14 | | □ County □ Institution □ Other – give details: |
| 15 | Aggregation KPI is reported in which | ☐ County ☐ Institution ☐ Other – give details. ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| 15 | | □ Corporate Plan Report • Performance Report (NSP/CBP) □ □Compstat □Other = give details. |
| 16 | reports ? Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| | Additional Information | International desired and a property of the policy of the |
| | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | ager / Specialist Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke. DCYA |

| Chi | Idren and Family S | ervices - Foster Care |
|-------------------------------|---|--|
| | | |
| 1 | KPI Title | Number and percentage of foster carers approved by the Foster Care Panel |
| 2 | KPI Description | This metric covers a range of measures in relation to Foster Carers who are approved by the Foster Care Panel, as |
| | | a percentage of the total foster care population. |
| 3 | KPI Rationale | To assess the performance of the foster care service in relation to approval and registration of foster carers. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care □Effective Care |
| | | Safe Care ✓ Better Health and Wellbeing □Use of Information□ |
| | | Workforce□Use of Resources ✓ Governance, Leadership and Management □ |
| | KPI Target | NSP 2013 target: 88% Nationally |
| 5 | KPI Calculation | The figure is produced by dividing the total number of foster carers (approved & unapproved) by the number of foster |
| | | carers approved by the Foster Care Panel (Part III of Regulations) (example, administrative area has 170 foster |
| | | carers (approved & unapproved), 167 of which are approved by the foster care panel, Part III of Regulations |
| | | 167/170x100%) |
| | | Calculation: |
| | | Number of foster carers approved by the Foster Care Panel, Part III of regulations (167) |
| | Data Causas | Number of foster carers (approved & unapproved) (170)x100% = 98% |
| 6 | Data Source | DSW to Area Manager to Carriag Director and National Office head of Quality |
| | Data Completeness Data Quality Issues | PSW to Area Manager to Service Director and National Office head of Quality |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| ' | | Daily Diversity Diviolitify |
| 8 | Frequency Tracer Conditions | |
| | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF8001 Total number of foster carers (approved and |
| " | Initialia Data Oct | unapproved); CF8001 Number of foster carers general approved by the foster care panel and CF8006 Number of |
| | | foster carers relative approved by the foster care panel. |
| 10 | International Comparison | |
| | | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly □ ✓ Quarterly □ Bi-annually □ Annually □ Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | · · · · · · · · · · · · · · · · · · · |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | □Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| 40 | reports ? | http://www.has.is/anglesmines/DublissKons/assessabl/DublissAssessabl/Dubliss |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information act details for Data | National Load for Alternative Care: Siehhan Mugan, Tal (04) 6250940; John Nalan, Information Applied National Applied National Information Informati |
| | | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | ager / Specialist Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| National Lead and Directorate | | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Foster Care |
|--------|---|---|
| | | |
| 1 | KPI Title | Number and percentage of relative foster carers where children have been placed for longer than 12 weeks whilst the foster carers are awaiting approval by the Foster Care Panel (Part III of regulations) |
| 2 | KPI Description | This metric is based on the number of relative foster carers where children have been placed for 12 weeks or longer where the foster carers are awaiting approved by the Foster Care Panel. |
| 3 | KPI Rationale | To assess the performance of the foster care service in relation to approval and registration of relative foster carers. This will also allow for comparisons to be made for approval of relative foster carers against levels of approval in the general foster carer cohort. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □ Person Centred Care ✓ Effective Care Safe Care ✓ Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 90% Nationally |
| 5 | KPI Calculation | The figure is produced by dividing the total number of relative foster carers who are not approved by the Foster Care Panel (Part III of Regulations) with whom children have been placed for longer than 12 weeks; by, the total number of relative foster carers who are not approved by the foster care panel, Part III of Regulations. (Example, administrative area has 32 relative foster carers who are not approved by the Foster Care Panel, Part III of Regulations 22 of whom have children placed with them for 12 weeks or longer 22/32x100%) Calculation: Number of relative foster carers not approved by the foster care panel, Part III of regulations and who have children placed with them for 12 weeks or longer (22) |
| | | Number of relative foster carers not approved by the foster care panel, Part III of regulations (32)x100% = 69% |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF8008 Number of foster carers relative unapproved and CF8009 Number of unapproved foster carers relative where children have been placed for longer than 12 weeks as per regulations. |
| 10 | International Comparison | No |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly □✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| | reports ? | |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html |
| | Additional Information | Nefferell and for Alternative Comp Circles M. T. 1/04/20050040 |
| 1 | act details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute, |
| | ager / Specialist Lead onal Lead and Directorate | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| Inanic | mai Leau anu Directorate | PAILING CANNANT NEAR OF QUANTY ASSUATANCE OF SA AND INICIDED CIAIRE, DOTA |

| | The second secon | |
|--------------|--|--|
| 1 | KPI Title | Number and percentage of approved foster carers with an allocated social worker |
| 2 | KPI Description | The metric details the number of approved foster carers who have been approved by the Foster Care Panel (Part II |
| | | Regulations) with an allocated social worker and expresses the figure as a percentage of the total approved foster |
| | | carer population. |
| 3 | KPI Rationale | To assess the performance of the foster care service in relation to the allocation of social workers. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓Effective Care |
| | | Safe Care✓ Better Health and Wellbeing □Use of Information□ |
| | | Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 88% Nationally |
| 5 | KPI Calculation | The figure is produced by dividing the total number of approved foster carers who have been approved by the Foster |
| 9 | TAT I Galculation | Care Panel (Part III of Regulations) who have an allocated social worker by, the total number of approved foster |
| | | carers who have been approved by the Foster Care Panel (Part III of Regulations). |
| | | (Example, LHO area has 182 approved foster carers who have been approved by the foster care panel, Part III of |
| | | Regulations 165 of whom have an allocated social worker 165/182x100%) |
| | | |
| | | Calculation: |
| | | Number of approved foster carers who have been approved by the foster care panel, Part III of regulations and who |
| | | have an allocated social worker (165) |
| | | Number of approved foster carers who have been approved by the foster care panel, Part III of regulations |
| | | (182)x100% = 91% |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF8002Total number of foster carers general approved by the foster care panel; CF8007 Number of foster carers relative approved by the foster care panel; CF8012 Number of foster carers general approved with an allocated social worker and CF8014 Number of foster carers relative approved with an allocated social worker. |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| • | Ta i monitoring | □Daily □Weekly □ Monthly □✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | T loads malicate who is responsible for monitoring this fit hostivise billectors and freda of quality office |
| | The recogniting recognition | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| 10 | Ta Troport period | activity) |
| | | □Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | |
| 4.4 | KDI Danartina | Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| 4- | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| | reports ? | |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | |
| Con | tact details for Data | National Lead for Alternative Care: Siobhan Mugan, Tel (01) 6352849: John Nolan, Information Analyst, Non Acute |
| <i>l</i> lan | ager / Specialist Lead | BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ildren and Family S | ervices - Out of Hours |
|-------|---------------------------|--|
| • | | |
| 1 | KPI Title | Number of referrals made to the Emergency Out of Hours Place of Safety Service |
| | KPI Description | This metric measures the number of referrals made to the Emergency Out of Hours Place of Safety Service as per |
| _ | | Section 12 of the Child Care Act. |
| 3 | KPI Rationale | To measure the demand for service out side normal working hours of the numbers of referrals made to the |
| | | Emergency Out of Hours Place of Safety Service as per Section 12 of the Child Care Act. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □ Person Centred Care ✓ Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐ Use of Information ☐ |
| | | Workforce Use of Resources Governance, Leadership and Management ✓ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity Nationally 518 |
| | KPI Calculation | Total number of referrals made to the emergency Out of Hours place of safety service in a quarter. |
| 6 | Data Source | The second secon |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF15001 Number of referrals made to the emergency out of |
| | | hours place of safety service |
| 10 | International Comparison | |
| | | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □ Daily □ Weekly □ Monthly ✓ Quarterly □ Bi-annually □ Annually □ Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | I/DI D | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional □ LHO Area □ Hospital |
| 4- | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| | reports ? | |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | Data is applicable to service provided by Five Rivers outside of Dublin LHO's and the crisis Intervention Service |
| | | within the Dublin areas. |
| | act details for Data | National Specialist : Aidan Waterstone, Tel 086-8157299: John Nolan, Information Analyst, Non Acute, BIU, Tel |
| | ager / Specialist Lead | (046) 9280519. Email: john.nolan3@hse.ie |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Out of Hours |
|-------|---------------------------|--|
| | | |
| 1 | KPI Title | Number of children placed with the Emergency Out of Hours Placement Service. |
| 2 | KPI Description | This metric measures the number of children (not placements) who are placed with the Emergency Out of Hours |
| | | Placement Service during the quarter. |
| | | Should it become apparent that some children are accessing the service more than once in a quarter (e.g. a child |
| | | may be placed on a section 12 twice in a Quarter) this is still counted as one child. |
| 3 | KPI Rationale | To measure the demand for service outside normal working hours. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care☐ Better Health and Wellbeing ☐Use of Information☐ |
| | | Workforce□Use of Resources□Governance, Leadership and Management ✓ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity Nationally 427 |
| 5 | KPI Calculation | Count - total number of children placed in the emergency Out of Hours place of safety service in a quarter. |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF15002 Number of children placed with the emergency out |
| | | of hours placement service |
| 10 | International Comparison | No |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | and the state of t |
| | , | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional □ LHO Area □ Hospital |
| | Aggregation | ☐ County ☐ Institution ☐ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| 17 | Additional Information | Data is applicable to service provided by Five Rivers outside of Dublin LHO's and the crisis Intervention Service |
| | | within the Dublin areas. |
| Cont | act details for Data | National Specialist: Aidan Waterstone, Tel 086-8157299: John Nolan, Information Analyst, Non Acute, BIU, Tel |
| Mana | ager / Specialist Lead | (046) 9280519. Email: john.nolan3@hse.ie |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | ervices - Out of Hours |
|-------|---|--|
| | | |
| 1 | KPI Title | Number of nights accommodation supplied by the Emergency Out of Hours Placement Service |
| | KPI Description | This metric measures the total number of nights accommodation supplied by the Emergency Out of Hours |
| | | Placement Service. |
| 3 | KPI Rationale | To measure the demand for service outside normal working hours. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care ✓ Effective Care |
| | | Safe Care☐ Better Health and Wellbeing ☐Use of Information☐ |
| | | Workforce□Use of Resources□Governance, Leadership and Management ✓ |
| 4 | KPI Target | NSP 2013 target: Expected level of Activity Nationally 2,408 |
| 5 | KPI Calculation | This is a count of the number of night's accommodation that was supplied by the Emergency Out of Hours |
| | | Placement Service. |
| 6 | Data Source | |
| | Data Completeness | PSW to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns Metric: CF15003 Total number of nights accomodation supplied by |
| | | the emergency out of hours placement service |
| 10 | International Comparison | No |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| ••• | iti i monitoring | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | 1 lease maleate who is responsible for morntoning this for need birectors and rieda of Quality Office |
| 12 | iti i itoporting i requency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | iti i ropore poriou | activity) |
| | | Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional □ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □ Other – give details: |
| | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| - • | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| | Additional Information | Data is applicable to service provided by Five Rivers outside of Dublin LHO's and the crisis Intervention Service |
| - | | within the Dublin areas. |
| Conta | act details for Data | National Specialist: Aidan Waterstone, Tel 086-8157299: John Nolan, Information Analyst, Non Acute, BIU, Tel |
| | nger / Specialist Lead | (046) 9280519. Email: john.nolan3@hse.ie |
| | | |
| | nger / Specialist Lead nal Lead and Directorate | (046) 9280519. Email: john.nolan3@hse.ie Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Idren and Family S | Services - Early Years Services |
|--------|------------------------------------|--|
| | | |
| 1 | KPI Title | Number of notified Early Years Services in operational area. |
| 2 | KPI Description | Number of Early Years services that have notified the HSE and are currently operating an Early Years service at the end of the reporting period. |
| 3 | KPI Rationale | Indicator of volume of services notified which is required for service planning. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care □Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☐Use of Information ☐ |
| | | Workforce ☑ Use of Resources ☑Governance, Leadership and Management ☑ |
| | KPI Target | NSP 2013 target: Expected Level of Activity 4,705 Nationally |
| 5 | KPI Calculation | This is a census count of the number of Early Years Services centres that have notified the HSE and are currently |
| | | operating an Early Years Service at the end of the reporting period. |
| 6 | Data Source | |
| | Data Completeness | Early Years Inspectors to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| _ | Frequency | |
| 8 | Tracer Conditions Minimum Data Set | Children and Family Consisse Overtarly returned Matrix CF12001 Number of early years Consiss in the |
| 9 | winimum Data Set | Children and Family Services Quarterly returns: Metric CF12001 Number of early years Service in the |
| | | administrative area that have notified the HSE and are currently operating an Early years Service at the end of the reporting period. |
| 10 | International Comparison | |
| 10 | International Companson | 140 |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | , το |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | □Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html Early years Inspection |
| | | Services Information |
| | | http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early_years_Services/Early_ |
| 47 | A -l -liti l Ifti | years_inspection_services/ |
| 17 | Additional Information | <u>Please note:</u> Some areas have previously returned the number of providers as opposed to the number of notified |
| | | services in this return. For example; a provider that notifies can have an am and pm session - run separately; |
| | | different children maybe with a different child care worker - this necessitates 2 inspections (usually the same day). In |
| Cont | act details for Data | some areas this is counted as 1 when it should be counted as two inspections. |
| Cont | act details for Data | National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: |
| Man | ager / Specialist Lead | John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |
| Ivalic | mai Leau anu Directorate | Annie Caminan nead of Quality Associative of OA and Michele Clarke, DOTA |

| Chi | Idren and Family S | ervices - Early Years Services |
|----------|------------------------------|--|
| | | |
| | KPI Title | Percentage of Early Years Services which received an inspection |
| 2 | KPI Description | Number of Early Years Services in each Local Health Office which has notified the HSE and are currently operating |
| | | a preschool service and who have received an annual inspection (first and annual inspection to be included) during |
| | | the reporting period. |
| 3 | KPI Rationale | This is a key indicator of service performance levels. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care □Effective Care |
| | | Safe Care ☐ Better Health and Wellbeing ☑ Use of Information ☐ |
| | | Workforce□Use of Resources ☑ Governance, Leadership and Management☑ |
| 4 | KPI Target | NSP 2013 target: 42.1% |
| 5 | KPI Calculation | The figure is produced by dividing the total number of Early Years Services operating who have received a |
| | | first/annual inspection by, the total number of early Years Services that have notified the HSE and are currently |
| | | operating a service. |
| | | (Example, LHO has 220 Early Years Services operating of whom 21 received an inspection 21/220x100%) |
| | | Calculation: |
| | | Number of Early Years Services in the LHO that had a first/annual inspection (21) |
| | | Number of Early Years Services in the LHO (21/220)x100% = 9.5% |
| 6 | Data Source | |
| " | Data Completeness | Early Years Inspectors to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | Larry lears inspectors to Area Manager to Service Director and National Office flead of Quality |
| 7 | Data Collection | Deily DWeekly DMenthly (Overterly Diannyelly DAnnyelly DOther give detaile) |
| ' | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 0 | Frequency Tracer Conditions | |
| 8 | | Children and Family Considers Overtarily until man. Matrix CF10001 Number of early years Consider in the |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns: Metric CF12001 Number of early years Service in the |
| | | administrative area that have notified the HSE and are currently operating an Early years Service at the end of the |
| | | reporting period; and CF12002 Number of operational early years services centres in the administrative area that |
| | | had an annual inspection during the reporting period (First and Annual to be included) (Do not include review/follow |
| | | up or advisory visits) |
| 10 | International Comparison | No |
| 44 | IADI N | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □ Daily □ Weekly □ Monthly ✓ Quarterly □ Bi-annually □ Annually □ Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | | activity) |
| | | ☐Monthly in arrears (June data reported in July) |
| | | □Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which | ☐ Corporate Plan Report ✓ Performance Report (NSP/CBP) ☐ CompStat ☐ Other – give details: |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html Early years Inspection |
| | | Services Information |
| | | http://www.hse.ie/eng/services/Find a Service/Children and Family Services/Early years Services/Early |
| | | years inspection services/ |
| 17 | Additional Information | Please note: Some areas have previously returned the number of providers as opposed to the number of notified |
| '' | , waitiviidi iiiiviilidiivii | services in this return. For example; a provider that notifies can have an am and pm session - run separately; |
| | | |
| | | different children maybe with a different child care worker - this necessitates 2 inspections (usually the same day). In |
| 0 | est detaile fan Data | some areas this is counted as 1 when it should be counted as two inspections. |
| Cont | act details for Data | National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: |
| | | John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | ager / Specialist Lead | |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | ldren and Family S | ervices - Early Years Services |
|-----|------------------------------------|---|
| | | |
| 1 | KPI Title | Number & percentage of Early Years Services that are fully compliant on Inspection |
| | KPI Description | Number of operational Early Years Services in the LHO that had an annual inspection (first and annual inspection to be included) and are found on inspection not to have areas which require attention by the service provider as the service is found to be in general fully compliant with the 2006 Pre school Regulations during the reporting period. |
| 3 | KPI Rationale | This will identify the level of Early Years Services who are achieving full compliance with the 2006 Early years Regulations. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care □Effective Care Safe Care□□ Better Health and Wellbeing ☑ Use of Information ☑ Workforce□Use of Resources□Governance, Leadership and Management □ |
| 4 | KPI Target | NSP 2013 target: 21.7% Expected Level of Compliance Nationally |
| | KPI Calculation | The figure is produced by dividing the total number of Early Years Services operating who have received a first/annual inspection and are fully compliant by, the total number of Early Years Services operating who have received a first/annual inspection. (Example, LHO has 19 Early Years Services operating who received an inspoection of whom 5 were fully compliant 5/19x100%) Calculation: Number of Early Years Services in the LHO that had a first/annual inspection and was found fully compliant (5) Number of Early Years Services in the LHO that received a first/annual inspection (5/19)x100% = 26.3% |
| 6 | Data Source | |
| | Data Completeness | Early Years Inspectors to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns: Metric CF12002 Number of operational early years services centres in the administrative area that had an annual inspection during the reporting period (First and Annual to be included) (Do not include review/follow up or advisory visits); and CF12004 Number of operational early years services centres in the administrative area that had an annual inspection during the reporting period (First and Annual to be included) and are fully compliant |
| 10 | International Comparison | |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting Aggregation | ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: |
| 15 | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html Early years Inspection Services Information http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early years Services/Early years_inspection_services/_ |
| 17 | Additional Information | <u>Please note:</u> Some areas have previously returned the number of providers as opposed to the number of notified services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Also in relation to compliance please note that this is provision based and outside the control of HSE. |

| Contact details for Data | National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: |
|-------------------------------|---|
| | John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Manager / Specialist Lead | |
| National Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| KPI Title | Chi | Idren and Family S | Services - Early Years Services |
|--|-----|--------------------------|--|
| XPI Description | | | |
| Currently operating a full day Early Years Services during the reporting period. | | | |
| Indicator Classification This will give a baseline for the percentage of Full Day Services inspected in the LHO area. Indicator Classification Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □Person Centred Care □Effective Care Safe Care□ Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources □ Governance, Leadership and Management □ | 2 | KPI Description | · · · · · · · · · · · · · · · · · · · |
| Indicator Classification Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases you may need to choose two). □ Person Centred Care | | | |
| you may need to choose two). □Person Centred Care □Effective Care Safe Care□ Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources ☑ Governance, Leadership and Management ☑ 4 KPI Target NSP 2013 target: Expected Level of Activity, 161 finationally 5 KPI Calculation This is a census count of the number of Early Years Services in the LHO that have notified the HSE and are currently operating a full day Early Years Service birector and National Office head of Quality 5 Data Quality Issues 6 Data Collection □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Frequency 8 Tracer Conditions 9 Minimum Data Set Children and Family Services Quarterly returns: Metric CF12006 Of the number of early years service; how many are providing a Full Day service at the end of the reporting period. 10 International Comparison No 11 KPI Monitoring KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI-Service Directors and Head Of Quality Office 12 KPI Reporting Frequency □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ○Guarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ○Guarterly □Bi-annually □Other – give details: □Daily □Weekly □Monthly ○Guarterly □Bi-annually □Other – give details: □ | 3 | | |
| CPerson Centred Care | | Indicator Classification | |
| Safe Care □ Better Health and Wellbeing □Use of Information□ Workforce□Use of Resources □ Governance, Leadership and Management □ NSP 2013 target: Expected Level of Activity, 1611 nationally 5 KPI Calculation This is a census count of the number of Early Years Services in the LHO that have notified the HSE and are currently operating a full day Early Years Services at the end of the reporting period. 6 Data Source Data Completeness Data Quality Issues 7 Data Collection Frequency Frequency Services and Family Services Quarterly Peturns: Metric CF12006 Of the number of early years services centres in the administrative area that have notified the HSE and are currently operating an early years services centres in the administrative area that have notified the HSE and are currently operating an early years service; how many are providing a Full Day service at the end of the reporting period. 10 International Comparison No 11 KPI Monitoring KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office 12 KPI Reporting Frequency □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give details: □Daily □Weekly □Monthly of Quarterly □Bi-annually □Annually □Other – give deta | | | i ' |
| Workforce□Use of Resources ☑ Governance, Leadership and Management ☑ | | | |
| 4 KPI rarget NSP 2013 target: Expected Level of Activity 1.611 nationally Data Source Data Source Data Source Data Quality Issues Data Collection Daily Weekly Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: Frequency Bi-annually □Annually □Other – give details: Frequency Bi-annually □Annually □Other – give details: Prequency Bi-annually □Annually □Other – give details: Prequency Prevention Prevention | | | - |
| This is a census count of the number of Early Years Services in the LHO that have notified the HSE and are currently operating a full day Early Years Services at the end of the reporting period. Early Years Inspectors to Area Manager to Service Director and National Office head of Quality Data Completeness Data Quality Issues 7 Data Collection Frequency 8 Tracer Conditions 9 Minimum Data Set Children and Family Services Quarterly returns: Metric CF12006 Of the number of early years services centres in the administrative area that have notified the HSE and are currently operating an early years service; how many are providing a Full Day service at the end of the reporting period. 10 International Comparison No KPI Monitoring KPI will be monitored on a (please indicate below) basis: Dally Dweekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office 12 KPI Reporting Frequency Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: SKPI report period KPI report period KPI report period Vourrent (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) Monthly in arrears (quarterly arrears (quarterly Bi-annually Annually Other – give details: RPI Reporting Agregation KPI Reporting National Regional Learney Report Performance Report (NSP/CBP) CompStat Compt Getails: KPI reported in which reported in which reported Performance Report (NSP/CBP) CompStat Compt Getails: This is a censure of the same day of activity of the period of the same day of activity of the period of the same day of activity of the period of the p | | | |
| currently operating a full day Early Years Services at the end of the reporting period. Data Source | | | |
| Data Source Data Completeness Data Quality Issues | 5 | KPI Calculation | · · |
| Data Completeness Data Quality Issues | | | currently operating a full day Early Years Services at the end of the reporting period. |
| Data Quality Issues | 6 | | |
| Total Collection Collectio | | | Early Years Inspectors to Area Manager to Service Director and National Office head of Quality |
| Frequency Tracer Conditions Children and Family Services Quarterly returns: Metric CF12006 Of the number of early years services centres in the administrative area that have notified the HSE and are currently operating an early years service; how many are providing a Full Day service at the end of the reporting period. KPI Will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other - give details: Please indicate who is responsible for monitoring this KPI.Service Directors and Head Of Quality Office KPI Reporting Frequency Quality Weekly Monthly Quarterly Bi-annually Annually Other - give details: | | - | |
| Tracer Conditions | / | | □Daily □Weekly □Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| Children and Family Services Quarterly returns: Metric CF12006 Of the number of early years services centres in the administrative area that have notified the HSE and are currently operating an early years service; how many are providing a Full Day service at the end of the reporting period. No KPI will be monitored on a (please indicate below) basis: Daily Weekly Monthly Quarterly Bi-annually Annually Other – give details: Please indicate who is responsible for monitoring this KPI-Service Directors and Head Of Quality Office KPI Reporting Frequency Application | | | |
| the administrative area that have notified the HSE and are currently operating an early years service; how many are providing a Full Day service at the end of the reporting period. 10 International Comparison No | | | 0171 15 7 0 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
| International Comparison No International Comparison I | 9 | Minimum Data Set | |
| 11 | | | |
| KPI Monitoring | 40 | | |
| Daily Weekly Monthly Quarterly Bi-annually Annually Other - give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office | 10 | International Comparison | NO |
| Daily Weekly Monthly Quarterly Bi-annually Annually Other - give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office | 44 | VDI Manitarina | VDI will be manitered an a (please indicate below) basis. |
| Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office Daily | 11 | KPI Wonitoring | |
| 12 KPI Reporting Frequency | | | |
| Daily | 12 | KDI Deporting Frequency | Prease indicate who is responsible for mornitoring this KPI. Service Directors and nead of Quality Office |
| Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □ Monthly in arrears (June data reported in July) □ Quarterly in arrears (quarter 1 data reported in quarter 2) □ Rolling 12 months (previous 12 month period) Aggregation | 12 | Kri Keporting Frequency | Deily DWookly DMonthly Ouarterly DRi annually DAnnually DOther give details: |
| activity) Monthly in arrears (June data reported in July) Quarterly in arrears (quarter 1 data reported in quarter 2) Rolling 12 months (previous 12 month period) KPI Reporting Aggregation County Institution Other – give details: Corporate Plan Report | 12 | KDI report period | |
| □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) 14 KPI Reporting Aggregation □ County □ Institution □ Other – give details: □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □CompStat □Other – give details: □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □CompStat □Other – give details: □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □CompStat □Other – give details: □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □CompStat □Other – give details: □ Corporate Plan Report ✓ Performance Reports Monthly.html Early years Inspection Services Information □ Services Information http://www.hse.ie/eng/services/Find a Service/Children and Family Services/Early years Services/Early years inspection services/ □ Please note: Some areas have previously returned the number of providers as opposed to the number of notified services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Contact details for Data National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | 13 | Ki i report period | |
| □Quarterly in arrears (quarter 1 data reported in quarter 2) □Rolling 12 months (previous 12 month period) 14 KPI Reporting Aggregation □ County □ Institution □ Other – give details: 15 KPI is reported in which reports? 16 Web link to data http://www.hse.ie/eng/services/Publications/corporate/Performance Reports Monthly.html Early years Inspection Services Information http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early years Services/Early years_inspection_services/ 17 Additional Information Please note: Some areas have previously returned the number of providers as opposed to the number of notified services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Contact details for Data National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | | | **/ |
| Rolling 12 months (previous 12 month period) KPI Reporting Aggregation ✓ National ✓ Regional ✓ LHO Area □ Hospital □ County □ Institution □ Other – give details: SKPI is reported in which reports? □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: Total Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: | | | |
| KPI Reporting Aggregation County Institution Other – give details: | | | |
| Aggregation □ County □ Institution □Other – give details: 15 KPI is reported in which reports? 16 Web link to data | 14 | KPI Reporting | |
| Torporate Plan Report ✓ Performance Report (NSP/CBP) □CompStat □Other – give details: Corporate Plan Report ✓ Performance Report (NSP/CBP) □CompStat □Other – give details: | '- | | |
| Teports Teports Teports Telegraphic | 15 | | · |
| http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html Early years Inspection Services Information | 10 | - | Description of the state of the |
| Services Information http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early_years_Services/Early_years_inspection_services/ 17 Additional Information Please note: Some areas have previously returned the number of providers as opposed to the number of notified services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Contact details for Data National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | 16 | | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html |
| http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early_years_Services/Early_years_services/Early_years_inspection_services/ 17 Additional Information Please note: Some areas have previously returned the number of providers as opposed to the number of notified services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Contact details for Data National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | | | • |
| years inspection services/ Please note: Some areas have previously returned the number of providers as opposed to the number of notified services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Contact details for Data National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie | | | |
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| services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some areas this is counted as 1 when it should be counted as two inspections. Contact details for Data National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie Manager / Specialist Lead | 17 | Additional Information | |
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| John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie Manager / Specialist Lead | | | · · · · · · · · · · · · · · · · · · · |
| Manager / Specialist Lead | | wateria iai mater | , , , |
| | | | The state of the s |
| | | <u> </u> | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke. DCYA |

| Chi | Idren and Family S | ervices - Early Years Services |
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| | | |
| 1 | KPI Title | Percentage of full day early years services which received an annual inspection |
| | KPI Description | Number of early years services in the LHO that have notified the HSE and are currently operating a full day and who have received an annual inspection during the reporting period. |
| 3 | KPI Rationale | This is a high risk category of notified services which are prioritised for inspection. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care □Effective Care |
| | | Safe Care☐ Better Health and Wellbeing⊡ Use of Information☐ |
| | | Workforce□Use of Resources ☑ Governance, Leadership and Management ☑ |
| 4 | KPI Target | NSP 2013 target: 43.4% |
| 5 | KPI Calculation | The figure is produced by dividing the number of Early Years Services providing a Full Day service by the number of Early Years Services providing a full day service who have received an inspection (i.e. DSC have 20 Early Years services providing a Full Day service, 15 of which were received an inspection 15/20x100%) |
| | | Calculation: Number of Early Years services providing a Full Day service who received an inspection (15) |
| | | Number of Early years Services providing a Full Day Service (20)x100% = 75% |
| | D 4 0 | |
| 6 | Data Source | Farly Veers Inspectors to Area Manager to Carries Director and National Office head of Quality |
| | Data Completeness | Early Years Inspectors to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns: Metric CF12006 Of the number of early years services centres in the administrative area that have notified the HSE and are currently operating an early years service; how many are providing a Full Day service at the end of the reporting period; and CF12007 The number of early years services in the administrative area that have notified the HSE and are currently operating a FULL DAY Early years service who have received a first/annual inspection during the reportign period. |
| 10 | International Comparison | No |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: |
| | | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | , and the second |
| | | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of activity) □Monthly in arrears (June data reported in July) □Quarterly in arrears (quarter 1 data reported in quarter 2) |
| | | □Rolling 12 months (previous 12 month period) |
| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | □ County □ Institution □Other – give details: |
| 15 | KPI is reported in which reports ? | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html Early years Inspection |
| | | Services Information http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early_years_Services/Early_years_inspection_services/_ |
| 17 | Additional Information | <u>Please note:</u> Some areas have previously returned the number of providers as opposed to the number of notified |
| | | services in this return. For example; a provider that notifies can have an am and pm session - run seperatly; different |
| | | children mabye with a different child care worker - this necessitates 2 inspections (usually the same day). In some |
| | | areas this is counted as 1 when it should be counted as two inspections. |
| Contact details for Data | | National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: |
| | | John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| Manager / Specialist Lead | | |
| Natio | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |

| Chi | Ildren and Family S | ervices - Early Years Services |
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| | | |
| 1 | KPI Title | Percentage of complaints investigated. |
| 2 | KPI Description | This metric will measure the number of complaints investigated against the number of complaints received during |
| | | the reporting period. |
| 3 | KPI Rationale | It is a priority for Early Years Services that complaints received are investigated. This will give an indication of |
| | | service response to complaints. |
| | Indicator Classification | Please tick which Indicator Classification this indicator applies to, ideally choose one classification (in some cases |
| | | you may need to choose two). |
| | | □Person Centred Care □Effective Care Safe Care □ Better Health and Wellbeing □Use of Information □ |
| | | Workforce□Use of Resources□Governance, Leadership and Management ☑ |
| 4 | KPI Target | NSP 2013 target: 100% |
| 5 | KPI Calculation | The figure is produced by dividing the number of complaints received during the reporting period by the number of |
| • | Tr T Galloulation | complaints investigated during the reporting period (i.e. DSC have received 20 complaints, 15 of which were |
| | | investigated 15/20x100%) |
| | | Calculation: Number of complaints investigated (15) |
| | | Number of Complaints received (20)x100% = 75% |
| 6 | Data Source | |
| | Data Completeness | Early Years Inspectors to Area Manager to Service Director and National Office head of Quality |
| | Data Quality Issues | |
| 7 | Data Collection | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| | Frequency | |
| 8 | Tracer Conditions | |
| 9 | Minimum Data Set | Children and Family Services Quarterly returns: Metric CF12013 The number of complaints relating to early years |
| | | services received in the administrative area during the reporting period; and CF12014 The number of complaints |
| | | relating to early years services investigated in the administrative area during the reporting period |
| 10 | | lu l |
| 10 | International Comparison | No |
| 44 | VDI Manitarina | IVDI will be receited as a (places indicate below) besign |
| 11 | KPI Monitoring | KPI will be monitored on a (please indicate below) basis: □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: |
| | | □Daily □Weekly □ Monthly ✓ Quarterly □Bi-annually □Annually □Other – give details: Please indicate who is responsible for monitoring this KPI:Service Directors and Head Of Quality Office |
| 12 | KPI Reporting Frequency | r lease indicate who is responsible for monitoring this Kr i. Service birectors and riead of quality office |
| 12 | The porting requency | □Daily □Weekly □Monthly ✓Quarterly □Bi-annually □Annually □Other – give details: |
| 13 | KPI report period | ✓ Current (e.g. daily data reported on that same day of activity, monthly data reported within the same month of |
| | The stop of the st | activity) |
| | | □Monthly in arrears (June data reported in July) |
| | | Quarterly in arrears (quarter 1 data reported in quarter 2) |
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| 14 | KPI Reporting | ✓ National ✓ Regional ✓ LHO Area □ Hospital |
| | Aggregation | ☐ County ☐ Institution ☐ Other – give details: |
| 15 | KPI is reported in which | □ Corporate Plan Report ✓ Performance Report (NSP/CBP) □ CompStat □ Other – give details: |
| | reports ? | |
| 16 | Web link to data | http://www.hse.ie/eng/services/Publications/corporate/Performance_Reports_Monthly.html Early years Inspection |
| | | Services Information |
| | | http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early years Services/Early |
| | | years_inspection_services/ |
| 17 | Additional Information | Early years Inspection Services Information |
| | | http://www.hse.ie/eng/services/Find_a_Service/Children_and_Family_Services/Early years Services/Early |
| | 414945 | years_inspection_services/ |
| Cont | act details for Data | National Specialist for Early Years Services: Fiona McDonnell, Tel (061) 461487. Email fionam.mcdonnell@hse.ie: |
| Manager / Specialist Lead | | John Nolan, Information Analyst, Non Acute, BIU, Tel (046) 9280519. Email: john.nolan3@hse.ie |
| | | Apple Callings hand of Quality Applearance CECA and Minhala Clarks, DOVA |
| INATIO | onal Lead and Directorate | Annie Callinan head of Quality Assuarance CFSA and Michele Clarke, DCYA |